



# 2021-2022 Claims Kit Privacy Liability Insurance

If you have any questions about Gallagher's InCONTROL Program, your coverage, or if there's anything we can assist you with, please let us know.

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# **Privacy and Data Security Practices**

# Member Number: «EPRMA\_NUMBER»

## Member Name: «Insured\_Company\_name» dba

As a current Beazley Breach Response (BBR) insurance policyholder, your organization is entitled to unlimited access to the NoDataBreach<sup>™</sup> service provided by ePlace Solutions. Beazley makes this service available at no cost to help your organization prevent data breaches.

Hotline Number: To report a Breach or if you think you have a Breach call **866 567-8570.** For all other privacy or data security questions call **877-239-2209.** <u>ERMA Web site</u>

# The NoDataBreach™ Service Includes

**Telephone/Email Support:** Access to advice from specialists on privacy and data security issues. **Online Materials:** Sample policies, plans, procedures, and agreements; risk assessment tools; advice on incident response planning; and much more.

**Monthly Newsletter:** Updates on federal and state laws, regulations and enforcement actions, and learning examples from current data breaches.

# **Training Programs:**

- Online Courses Basic data security courses intended for all employees.
- Training Bulletins and Posters Distributed monthly to help you raise workforce awareness of current privacy and data security issues.
- Periodic Webinars For your compliance staff, covering current privacy and data security issues and best practices.

# Accessing the Online Materials

- 1. Go to www.NoDataBreach.com
- 2. Click the "Register Now" link found on the left side of the screen
- 3. Follow the registration instructions. Your Signup Code is your BBR policy number

Note - for your protection, please use a unique password, i.e. not one you use on other sites.

If you need help accessing NoDataBreach™ or would like to learn more about the service, please feel free to contact Darryl Roberts at 559-577-1248.

# Getting the Most from NoDataBreach™

- To ensure you receive the NoDataBreach™ materials, add <u>droberts@ePlaceInc.com</u> to your "safe senders list".
- To add others in your organization to the NoDataBreach<sup>™</sup> distribution list (e.g. compliance officers, IT and Legal Staff, HR, etc.) use the "Subscribe to our News & Events" link which can be found on the <u>www.NoDataBreach.com</u> home page.

The NoDataBreach™ team looks forward to supporting your organization's privacy and data security program.



Insurance Risk Management Consulting

#### How to notify a breach or incident under the Beazley McDonalds program:

- 1. Send an email to McDonaldsClaims@Beazley.com
- 2. Please include the following in your notification email:
- Your insurance policy number, if possible;
- a short description of the incident;
- the date the incident occurred (if known);
- the date your organization discovered the incident; and
- Contact information for the point person handling the investigation.

#### Please do not:

- email Beazley staff directly to provide the initial notice; or
- Include any personally identifiable information or protected health information.

#### Or alternatively call:

• Toll Free 24 Hour Hotline (866) 567 8570 for 24 hour notification

# Please note that the representative that you speak to will not be from the Beazley McDonald's claims team, they will take your details and forward these including any information on the claim across to the Beazley McDonald's claims team for their response.

### When to notify us?

You should notify Beazley as soon as you suspect that personally identifiable or confidential data for which you are responsible might have been compromised. The sooner you notify us about a potential data breach, the more the Beazley McDonald's claims team can do to help.

#### What happens after notifying us?

A Beazley McDonald's claims team member will respond to the notice generally on the same or next business day and will schedule a phone call to discuss the incident, assist you with any needed breach investigation and response services available under your Cyber policy.

We recommend that those within your organization who are involved in investigating the incident participate on this phone call.

The Beazley McDonald's claims team will continue to collaborate with you throughout the investigation and response process, to provide guidance and to arrange breach investigation and response services provided by Beazley's network of expert service providers.